

## **Beware of Unauthorized Housing Offers**

Unauthorized companies have contacted LEARN Conference attendees offering fraudulent room rates. While they appear to be reaching out on our behalf, they are scammers often called "hotel poachers," or "hotel pirates," that target attendees and sponsors of large events. When guests arrive, the reservations are often nonexistent or inconvenient. Sometimes, hefty cancellation charges are billed to your credit card.

ZERO TO THREE will not sell, rent or otherwise disclose your data to third parties unless such disclosure is necessary for the purposes set forth in our Privacy Policy. No data breach has occurred, and our attendee list has not been shared with fraudulent booking companies. Attendee information is obtained by scraping data from sources like web searches and third-party consumer data vendors.

If you receive solicitations from any vendors identifying themselves as the official ZERO TO THREE housing representative or partner, they are NOT authorized to sell guest rooms for the event. "Elite Booking Services" is a known housing pirate targeting our attendees. If you are unsure whether something is legitimate, please contact <u>Julia Richards</u> before providing your personal, company or credit card information.

ZERO TO THREE will only send conference-related emails from the email addresses <a href="mailto:communities@zerotothree.org">communities@zerotothree.org</a> and <a href="mailto:learnconference@connect.zerotothree.org">learnconference@connect.zerotothree.org</a>. If requesting customer service, you may also receive a reply from our trusted partners at Meeting Management Services (MMS).

Authorized hotel blocks for the ZERO TO THREE LEARN Conference 2025 have been arranged at Renaissance Baltimore Harborplace, Hilton Baltimore Inner Harbor, Baltimore Marriott Inner Harbor at Camden Yards and Sheraton Inner Harbor and can be booked through the Passkey portal. Negotiated room rates and safe booking links are here.

We deeply regret this inconvenience and are grateful to those of you who reached out to let us know this is happening. We have learned that this, unfortunately, has become a common occurrence at conferences and expos.