



CHANGE IDEA: Embed electronic health record (EHR) pop-up alerts to notify providers and staff of previously missed screenings during well-child visits.

STEP 1: GET READY (TASKS)

- A. Assemble a team of clinical, quality, and IT staff to define the scope of missed screenings.
- B. Review screening schedules to identify commonly missed screenings (e.g., developmental, autism, social-emotional, perinatal depression).
- C. Assess current EHR capabilities for generating custom pop-up alerts.
- D. Establish baseline data on missed screening rates.

STEP 2: PLAN AND PRACTICE

Pilot the pop-up alert at 18- and 24-month visits, where screening completion often varies. Configure alerts to trigger when a required screening was not completed at a prior visit.

SAMPLE PROCESS:

- A. Configure EHR logic to flag missed screenings using patient visit and documentation history.
- B. Create a pop-up alert that appears when the provider opens the patient chart.
- C. Train providers and support staff on how to respond to alerts and document completion.
- D. Track alert effectiveness and impact on screening rates during a 2-month pilot.

STEP 3: REVIEW AND REFINE

Evaluate alert usefulness through chart audits, completion rates, and provider feedback. Identify any workflow disruptions or technical issues.

STEP 4: EXPAND

Refine alert language and logic based on pilot feedback. Expand to other well-child visit intervals and include additional screenings as needed.

STEP 5: SUSTAIN

Establish a process for maintaining and updating alert logic. Integrate alert response tracking into provider dashboards and provide ongoing training for new staff.

Monitor screening completion rates after expansion and evaluate improvements in early identification and timely referrals. Continue collecting provider feedback.